

2021/2022 A Year In Review

Hospice New Zealand Highlights

From the Board Chair and the Chief Executive

Ka mua, ka muri. This whakataukī that reminds us to look back to the past to help inform our future, has been helpful to us in this year of transition.

Our Chief Executive of nearly 16 years, Mary Schumacher, resigned in November, followed closely by the Board Chair, Richard Thurlow. Mary's substantial impact on the sector has left a legacy we continue to learn from as we set out on our own path. We took on the leadership of Hospice New Zealand at a time of significant change and uncertainty for the health sector, and intense scrutiny and challenge from with the hospice membership.

We have focussed on engaging with and listening to our members and understanding the critical areas of need for hospices post the COVID-19 pandemic and as we enter the health and disability reforms. At a national hospice hui in March, we heard from hospice CEs and Chairs what their top three strategic priorities for our sector were - funding, advocacy/visibility and workforce.

This collective mandate reinforced our strategic direction. It gave us the confidence to continue our concerted advocacy and awareness drive for media and ministerial attention, to speak out about the unsustainable funding pressures, and to put in place a pay parity project for workforce development. It also prompted us to join forces with the other specialist palliative care bodies in NZ to create the Palliative Care Collaborative Aotearoa, which provides us with another avenue for advocacy.

We were pleased our efforts paid off with a one-off \$3.1 million distributed to hospices with government contracts in June. However, we are fully aware this does not go anywhere near to the level of funding needed to address the cost of delivering palliative care and support services to all people who need it in New Zealand.

The health reforms are now a reality with our centralised agencies Te Whatu Ora and Te Aka Whai Ora in place. These reforms are our opportunity to mirror the new system and reshape the future of hospice to be more people centred, equitable, accessible and cohesive.

To this end, we are once again proud of the collaborative efforts of hospices, to pivot the Funding and Commissioning Project and together, begin the work of co-designing an equitable and sustainable pathway for hospice care that is fit for the future.

In another signal for change, the call from members for an independent Chair for Te Kahu Pairuri o Aotearoa has been heeded and will bring fresh thinking and an alternative perspective, at a time when the context we operate in is especially dynamic.

Finally, as Te Kahu Pairuri o Aotearoa is here to serve the needs and aspirations of our hospice network, we rely on your assistance and collaboration for all the national programmes we deliver. We are sincerely grateful to our members for their ongoing support, and for enabling their teams to contribute their time and expertise throughout the year in many different ways.



Jane Williams
Chair, Hospice NZ



Wayne Naylor
Chief Executive

Our Purpose

Hospice NZ leads and supports the hospice movement in New Zealand. Working to ensure equity of access and consistent delivery of palliative and end of life care for New Zealanders.

2021/2022 by the numbers

Adapt and Evolve

Hospices are positioned to meet the needs of communities and are developing services that are fit for the future.



Hospice Data Commons
Innovation through knowledge

29 Hospices uploaded data to the Commons.



10,592

people who died this year were cared for by hospice.



17,589

patients and their whānau were cared for by hospice.



59% of care was provided at home including within an Aged Residential Care facility.



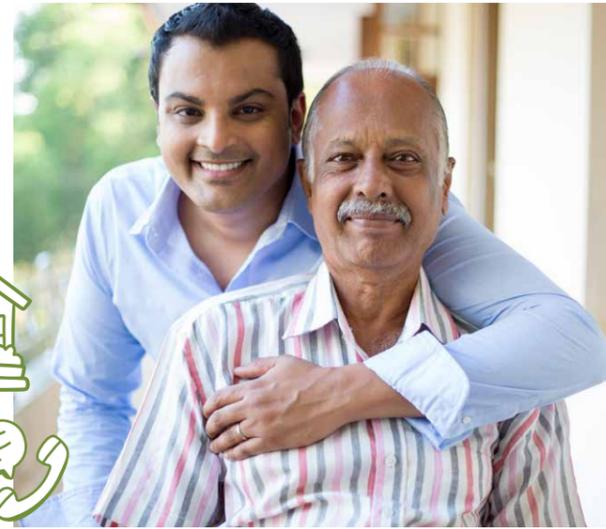
166,541

Face to Face Visits



290,741

Phone Calls



hospice

Equity and Sustainability Pathway

Commissioning and Funding project underway – this lead onto the current project (Equity and Sustainability Pathway)



Mauri Mate project initiated to support implementation of the Framework across hospices. Kaiwhakahaere appointed to lead project.

Engage Strongly

Advocacy and engagement with government. Raising public awareness to increase knowledge and comfort about death and dying. National partnerships that benefit the whole sector.



Harcourts gave out **\$30,000** in grants benefiting ten hospices.



During May and June, national media stories on the value of hospice care reached over 1 million New Zealanders.

\$908,000

was raised nationally in the 2021 Farmers Christmas Campaign.



We held meetings with **Health Minister Little, Transition Unit** and **Ministry of Health**.



During the **Share Our Stories** campaign for Hospice Awareness Week, our website page views went up by **85%**, sessions by **152%** and users by **136%** compared to last year. In addition, quadruple the donations were distributed to hospices around the country.



The Hospice Keryn video reached over **62,000** users on Facebook and Instagram.



\$3.1 million

additional government funding was received to address a national funding gap.

The Palliative Care Collaborative Aotearoa (PCCA) was formally established in March (with the launch in August 2022).

Hospice New Zealand
Te Kahu Pairuri o Aotearoa

We introduced our Te Reo Logo and supported nine hospices to adopt their own localised te reo version.

Belonging and Togetherness

Empowering a strong and responsive hospice sector, retaining our unity as a movement.



10 BNI scholarships to allied health staff (valued at \$12,000)



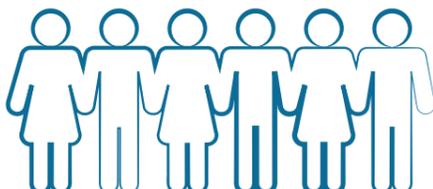
972

learners have registered with the **Knowledge Hub** since its launch 12 months ago.



More than **300**

healthcare staff across Aotearoa watch our monthly **Palliative Care lectures** via webinar, in partnership with Mobile Health.



1,015

learners have registered for the **syringe driver online training** offered in partnership with Hospice Waikato.



Knowledge Hub
growing together



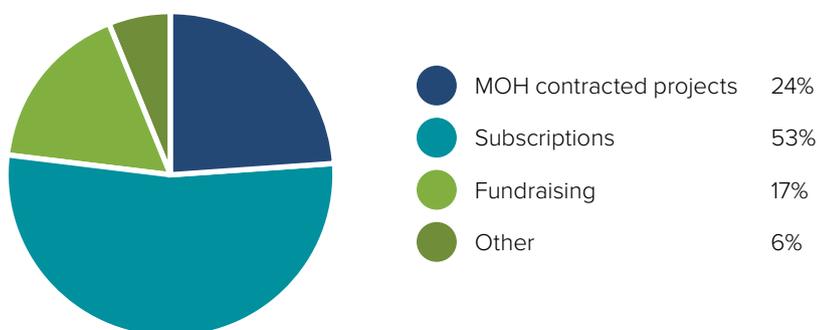
Financial summary

OPERATIONS	30 Jun 22	30 Jun 21
Subscriptions	704,759	755,607
MOH contracted projects	314,452	528,283
Other income	83,936	55,836
TOTAL OPERATING INCOME	\$1,103,147	\$1,339,725
Wages and salaries	662,880	570,124
MOH Contracted projects	85,952	155,023
Membership costs	337,957	217,114
Overheads/administration	420,159	283,206
TOTAL OPERATING EXPENDITURE	\$1,506,949	\$1,225,468
Operating surplus/(deficit) before fundraising	(403,802)	114,258

FUNDRAISING INCOME		
Donations	155,381	739,677
Grants and Sponsorship	73,000	149,150
Net Fundraising Income	\$228,381	\$888,827

NET SURPLUS/(DEFICIT) FOR THE YEAR	-175,421	\$1,003,085
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INCOME 2021/2022



EXPENDITURE 2021/2022



* The comparative reporting ending 30 June 2020 was prepared for an 18 month period. This is because members voted in the May 2019 AGM to move the balance date from December to June to align with the balance dates of members and key service providers. The accounts reported as at 30 June 2021 were for a 12 month period.



The Board

Jane Williams (Chair)
Deputy Chair, Hospice Tairāwhiti

Ria Earp
Chair of Te Rōpū Taki Māori and
Advisor Māori Services

Dr Ann McKillop
Board Chair,
North Haven Hospice

Frané Rosandich
Board Chair,
Cranford Hospice

Sam Ready
Manager, Xero

Louisa Ingham
Palliative Care Nurse Practitioner,
Otago Community Hospice,
Clinical Advisor (Nursing)

Rachel Brazil
Otago Community Hospice

The Team

Wayne Naylor
Chief Executive

Geraldine Henderson
Project Manager

Gretchen Leuthart
Communications Manager

Fiona Naismith
Fundraising and Partnerships
Manager

Jacqui Swain
Education Programmes Facilitator

Tina Parata
Kaiwhakahaere, Mauri Mate

Leah Tonks
Data Analyst

Elizabeth Schumacher
Office Administrator

Our Patron

Jo Seagar MNZM

